

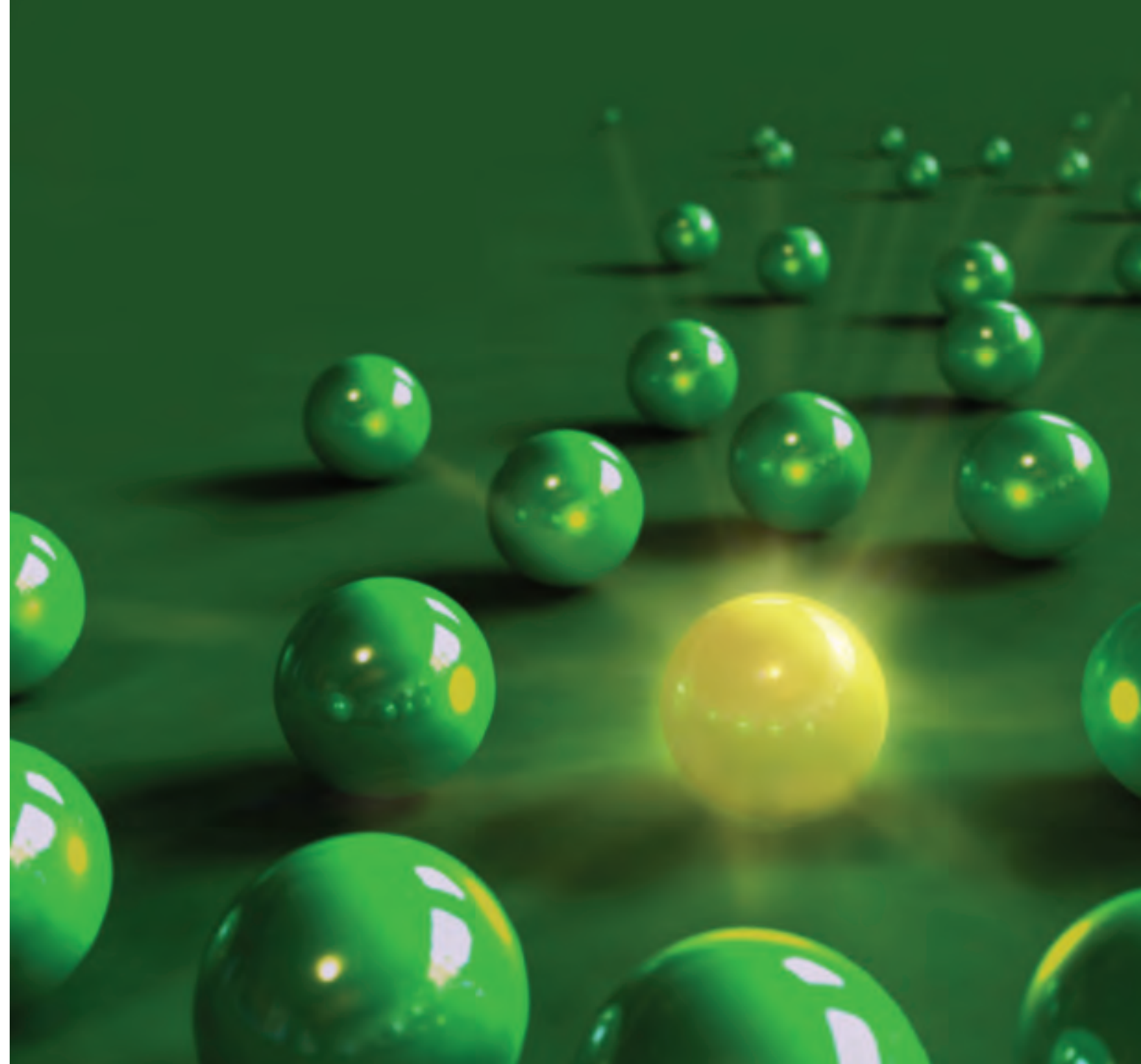
CUSTOMER SUPPORT



Paltronics systems are unusually rugged and rarely need servicing if maintained in accordance with their instructions. All parts carry the industry-standard warranty.

We provide:

- ❖ Support 24 hours a day, 7 days a week, 365 days a year
- ❖ Unlimited telephone support with 95% problem resolution success rate
- ❖ Remote online support through VPN troubleshooting and maintenance
- ❖ Three hour emergency live support
- ❖ Regionally located warehouses and service staff
- ❖ Thorough test of all equipment prior to shipment



One Link Slot Systems®



TRANSFORMING CONNECTIVITY INTO A WHOLE NEW BALL GAME

TRANSFORMING CONNECTIVITY INTO A WHOLE NEW BALL GAME



SYSTEM SOLUTIONS

Chicago

1145 Paltronics Court
Crystal Lake, IL 60014
TEL 1.877.GO.1.LINK
FAX 1.877.FAX.2.PAL

Las Vegas

6585 Escondido Street, Suite A
Las Vegas, NV 89119
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SYSTEM SOLUTIONS

Paltronics' One Link Slot system® allows casino gaming corporations to centralize the management of slot progressives at one or multiple properties. Linked through your corporate network, the One Link Slot system provides a powerful, secure and easy-to-use means of configuring and monitoring the casino floor.

In addition to its unique One Link Slot systems, Paltronics also offers a suite of bonusing games to add excitement to your casino floor, plus a range of industry leading LED, LCD and plasma screens to bring your games and promotions to life. By linking Paltronics' systems together, casinos add to player interest and hold while realizing greater business efficiencies.

SERVER ROOM...

TO YOUR ENTIRE PROPERTY.



Find out What a One Link Slot System can do for your Property

SLOT MANAGEMENT

- ❖ Ease-of-use and configuration of slot floor
- ❖ Time-saving centralized control and management
- ❖ Real-time monitoring of slot floor shows when jackpots hit, player usage and if a game goes down
- ❖ High security – limited access based on permission level

MARKETING MANAGEMENT

- ❖ Generate excitement on the floor and throughout the property. Slot gaming data such as recent and current jackpots can be shown throughout the property or properties on a variety of displays using vibrant graphics and animation
- ❖ Automate your marketing and or gaming/slot data across one or multiple properties

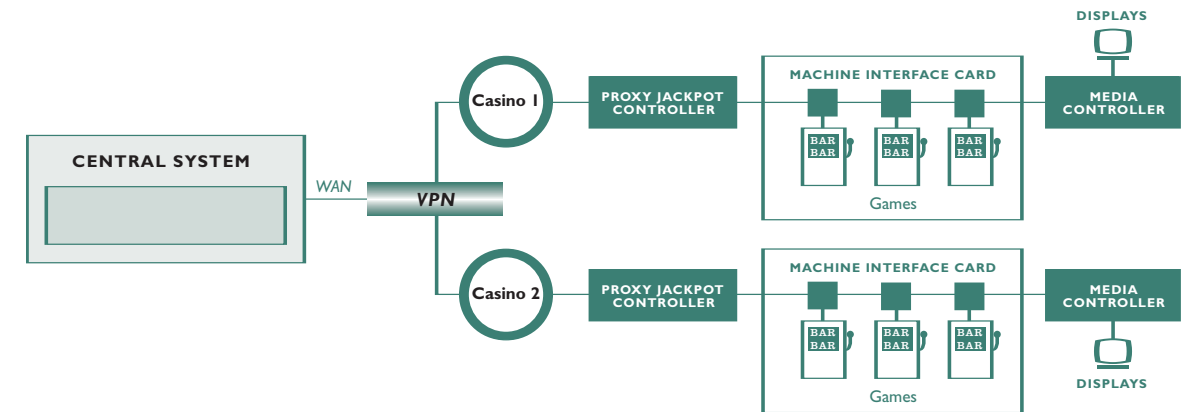
IT MANAGEMENT

- ❖ Create operational efficiencies with a single architecture and infrastructure for media, tables and slots
- ❖ One wire standard Ethernet solution

- ❖ Systems reside on your existing network and have low bandwidth requirements
 - ❖ High availability and reliability assured by very stable and redundant component system
 - ❖ Ease of installation
 - ❖ Plug and play components
 - ❖ 24/7/365 dial-in service capability; easy to replace parts on the floor
 - ❖ "No questions asked" component replacement
- #### EXECUTIVE MANAGEMENT
- ❖ Leverage Paltronics' scalable infrastructure over time to add more functionality while also bringing in capitalization over a longer period
 - ❖ Manage multiple properties for greater economies of scale.
 - ❖ Mix of casino management and customer-related benefits: Enjoy the operational efficiencies and management accountability provided by centralized control while generating interest, awareness and excitement around your property

With a One Link Slot system you benefit from:

- ❖ Our experience linking 100,000 slot machines worldwide on various bonus programs.
- ❖ Real-time interaction with the casino floor
- ❖ Compatibility with all leading slot machines, lottery machines, video poker and multi-game systems
- ❖ A high level of security with user access hierarchy, and full access auditing.
- ❖ Centralized control through powerful graphical-based software
- ❖ High system stability and reliability
- ❖ Scalability and flexibility to grow according to customer and property needs



One Link Slot System Components

Paltronics One Link Slot components include:

COMPONENTS	DESCRIPTION
Jackpot Controllers	An embedded processor-based controller that provides a high level of real-time data collections and control over the machines and equipment attached to it.
Master Jackpot Controllers	To allow multiple jackpot controllers to contribute coins to shared progressive levels, allowing slot machines on different ends of the casino, floor-wide, or in other casinos, to contribute.
Machine Interface Cards (MIC)	Responsible for providing a common interface among different types of slot machines.
In-machine Displays	That connect to the MIC, providing incremental odometers which attract attention to progressive games. Paltronics has a number of eye-catching LED and LCD solutions to meet your slot machine marketing needs.
Overhead Meters	Large displays that can be connected to a set of linked slot machines to attract attention to games. They add visual punch to slot machine themes with their movie and progressive odometer capability. They can also be controlled from the Paltronics One Link Media system.
Media Displays	To provide an unforgettable multi-media experience with video, winner celebrations, progressive odometers and attract modes. They can also be controlled from the Paltronics One Link Media system.
Central System Servers	To bring ease-of-use and added security to your system. This centralized control makes configuration changes effortless and takes slot administration and management off the floor.
Slots Director Software	Which can be installed on leading Windows™-based computers, providing a real-time view of the casino floor. The software gives you accurate reporting that doesn't require manual entry or walking the floor to verify progressive levels. Through the Slots Director software, the administrators can electronically configure jackpot levels, upload information to casino management systems, see the times and days of winners, and process jackpot reports directly from their workstation. It can be used by different departments with varying levels of access to maintain security.